

最新托业全真模拟 试题集

清华大学出版社

内 容 简 介

本书由韩国托业考试领域权威的培训专家编写,是韩国最受欢迎和认可的托业备考书之一。全书包含5套最新托业全真模拟试题及详细的答案及解析,并附配与听力试题配套的高清晰、地道的录音光盘。有很强的模拟训练价值。

本书适合于所有托业考试的备考人员。

Tomato TOEIC Actual Test (5sets)
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图书在版编目(CIP)数据

最新托业全真模拟试题集 / (韩)李思奎, (美)鲍斯威尔编; 徐琪方译. --北京:清华大学出版社, 2012. 2

书名原文: Tomato TOEIC Actual Test, 5sets
ISBN 978-7-302-27643-2

I . ①最… II . ①李… ②鲍… ③徐… III . ①英语—水平考试—习题集 IV . ①H319.6

中国版本图书馆CIP数据核字(2011)第265891号

责任编辑:刘细珍
封面设计:常雪影
责任校对:王凤芝
责任印制:

出版发行:清华大学出版社

网 址: <http://www.tup.com.cn>, <http://www.wqbook.com>

地 址:北京清华大学学研大厦A座 邮 编:100084

社总机:010-62770175 邮 购:010-62786544

投稿与读者服务:010-62776969, c-service@tup.tsinghua.edu.cn

质量反馈:010-62772015, zhiliang@tup.tsinghua.edu.cn

印刷者:

装订者:

经 销:全国新华书店

开 本:185mm×260mm 印 张:18 字 数:490千字
(附光盘1张)

版 次:2012年2月第1版 印 次:2012年2月第1次印刷

印 数:1~

定 价: 元

产品编号:

序言

所有的备考者都希望利用尽可能短的时间获得尽可能高的分数。为了能够帮助大家实现这一梦想,作者编写了《最新托业全真模拟试题集》一书。

本书旨在帮助学习者进一步熟悉美国教育考试中心编制的托业考试题。托业考试的备考没有捷径可走,但是通过大量的模拟练习,能够最大限度地加强备考效果。各位学习者可以通过基础教材或者其他参考书来了解和熟悉托业考试。然后通过模拟考试习题来提高分数。这是准备托业考试的关键。

本册教材共收录五套实战模拟题,内容丰富翔实。本书的主要特点:

1. 五套模拟实战水平的托业“听力+阅读”测试题

五套模拟题帮助读者测试自身实力,熟悉实战题目类型。

2. 听力原文+答案解析

听力部分都附原文脚本,并随书附赠高清晰高仿真的 MP3 声音资料,帮助读者从容应对听力测试。另外为了满足读者需要,所有的试题都附有答案和必要的解释说明。

3. 充分考虑读者需要

全书没有不必要的内容,简繁适中,难易适度,仅此一册,便于读者携带。

相信本书将成为各位托业备考者的好帮手。

编者

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ACTUAL TEST — 01

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PART2 question-response

PART1 photographs



PART4 short talks



PART7 reading comprehension



PART5 incomplete sentences



PART6 text completion



LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example**Sample Answer**

(A) ● (C) (D)



Statement (B), “They’re talking in a group,” is the best description of the picture, so you should select answer (B) and mark it on your answer sheet.

1.



2.



Go on to the next page.

3.



4.



5.



6.



Go on to the next page.

7.



8.



9.



10.



Go on to the next page.

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.

(B) It's the first room on the right.

(C) Yes, at two o'clock.

Sample Answer

(A) ● (C)

The best response to the question "Where is the meeting room?" is choice (B), "It's the first room on the right," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
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36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. What does the man ask Jennifer to do?
(A) Check the train schedule
(B) Change an appointment time
(C) Come in to work tomorrow
(D) Call the president's secretary
42. What will the man do tomorrow morning?
(A) Meet with the client
(B) Visit the president's office
(C) Order more supplies
(D) Go on a business trip
43. When will the man probably meet the client tomorrow?
(A) At 8 a.m.
(B) At 10 a.m.
(C) At 1 p.m.
(D) At 2 p.m.
44. What kind of company does the man work for?
(A) A construction company
(B) A TV broadcasting company
(C) A printing company
(D) An electronics company
45. How does the man explain the change in the woman's order?
(A) The order was taken incorrectly.
(B) The contact number had been changed.
(C) The account number was wrong.
(D) The woman didn't want the brochures.
46. What information is the woman asked to provide?
(A) Her office address
(B) Her account number
(C) Her account balance
(D) Her cell phone number
-
-

47. What is happening tomorrow?
(A) An opening of a branch office
(B) A sales promotion
(C) A retirement celebration
(D) A friend's birthday party
48. When does the event begin?
(A) At 6:00
(B) At 6:30
(C) At 7:00
(D) At 7:30
49. What will the woman do first?
(A) Go to the conference room
(B) Pick her son up from soccer game
(C) Drop her son off at a music class
(D) Have a meal at a restaurant
-
50. Why is James pleased?
(A) He bought a new projector.
(B) He won an award.
(C) He moved to London.
(D) He's vacationing in Europe.
51. What is James currently working on?
(A) A trip to Europe
(B) Research projects
(C) A client's report
(D) Business negotiations
52. What does James hope to do?
(A) Take a vacation in the spring
(B) Increase transactions in Europe
(C) Get a new client
(D) Finish the project on time
-
53. Where is this conversation taking place?
(A) At a post office
(B) At a train station
(C) At a meeting room
(D) At an office building
54. What does the man offer to do?
(A) Help lift the cabinets
(B) Sign a form
(C) Call the office manager
(D) Give her a form to fill out
55. What should be delivered to the conference room?
(A) File cabinets
(B) Documents
(C) Chairs
(D) Desks
-
56. Who most likely is the man?
(A) A postal worker
(B) A flight attendant
(C) An office cleaner
(D) A car engineer
57. How much does it cost to send the parcel by regular mail?
(A) \$10
(B) \$15
(C) \$23
(D) \$30
58. Why does the woman want to know another method of shipping?
(A) She needs packaging.
(B) She needs fast delivery.
(C) She needs lower prices.
(D) She needs better services.
-

59. What color cell phone is in stock now?
(A) Blue
(B) Red
(C) Pink
(D) Black
60. How much does it cost to get the leather carrying case?
(A) \$5
(B) \$10
(C) \$15
(D) \$20
61. When will the man receive his cell phone?
(A) Today
(B) Tomorrow
(C) By the end of the week
(D) In two weeks
-
62. When did the woman receive her parking permit?
(A) Last night
(B) This morning
(C) This afternoon
(D) Earlier tonight
63. What problem does the man have?
(A) He cannot find the human resources department.
(B) He never receives his e-mail.
(C) He cannot leave the garage by himself.
(D) He has to finish typing a report.
64. What does the woman suggest the man do?
(A) Find the parking attendant
(B) Type up a report
(C) Leave the office early
(D) Get some help from HR
65. Where does this conversation most likely take place?
(A) At a convenient store
(B) At a restaurant
(C) At a shoe store
(D) At a shipping company
66. What does the woman want to do?
(A) Book a trip to Italy
(B) Attend a workshop
(C) Subscribe to a fashion magazine
(D) Purchase fashionable footwear
67. Why did the man go to Italy?
(A) To travel in Rome
(B) To take a vacation
(C) To visit his friends
(D) To go shopping
-
68. What is the man's problem?
(A) He forgot his password.
(B) He does not know where the computers are.
(C) He can't access his computer.
(D) He has never used the new software.
69. What will the man probably do next?
(A) Walk up the stairs
(B) Get a new password
(C) Call the maintenance department
(D) Ask a receptionist for help
70. Where is the computer services office located?
(A) On the third floor
(B) Next to the reception desk
(C) Near the stairs
(D) At the back of the elevators
-

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71.** What is the purpose of the message?
(A) To fix Mr. Preston's car
(B) To let him know of the shop's hours
(C) To let him know Mr. Preston's car has been repaired
(D) To get Mr. Preston's contact information
- 72.** What is Mr. Preston asked to do for a copy of invoice?
(A) Send a request
(B) Call the shop
(C) Register his car
(D) Visit the shop
- 73.** Why does the speaker thank Mr. Preston?
(A) For reinstalling his car window
(B) For sending the invoices quickly
(C) For using the company's service
(D) For giving a free estimate
- 74.** Who is introducing the speaker?
(A) The president of sales
(B) A research assistant
(C) A patient at the hospital
(D) A director of the hospital
- 75.** How many patients were in the study?
(A) 150
(B) 200
(C) 300
(D) 500
- 76.** What will probably happen next?
(A) The attendees will ask questions.
(B) The conference will end.
(C) The speaker will leave the stage.
(D) The audience will applaud.
-

77. Who is the speaker?
(A) A gift shop attendant
(B) A bus driver
(C) A zoo tour guide
(D) A newspaper reporter
78. What will happen at 2 o'clock?
(A) They will feed the animals.
(B) The guided tour will end.
(C) They will take some pictures.
(D) The exhibits will begin.
79. For how long will people be left on their own?
(A) 15 minutes
(B) 60 minutes
(C) 2 hours
(D) Until 1:00
-
80. What kind of facility is mentioned about?
(A) A travel agency
(B) A hotel
(C) An appliance store
(D) A library
81. What time does it open on Tuesday?
(A) At 8 a.m.
(B) At 9 a.m.
(C) At 10 a.m.
(D) At 11 a.m.
82. What should people do to contact Mr. Brenson?
(A) Leave a message after the beep
(B) Press 1 after the message
(C) Dial extension number 352
(D) Call after 4 p.m.
-
83. What is the main purpose of this broadcast?
(A) To give a weather update
(B) To provide a news preview
(C) To advertise a product
(D) To promote a documentary
84. What issue is mentioned?
(A) An approaching storm
(B) A financial crisis in Europe
(C) A company merger
(D) A manufacturing accident
85. What will happen later tonight?
(A) An important sports match will be broadcast.
(B) A new series will begin on this channel.
(C) A special business report will be screened.
(D) A show will cover these issues in more depth.
-
86. What is this talk about?
(A) Cleaning the office floors
(B) The details of the renovation
(C) The topics of presentations
(D) The secretary's responsibilities
87. Where can the employees learn about their office assignments?
(A) In the lobby
(B) On the third floor
(C) At the maintenance office
(D) On the bulletin board
88. What are the employees asked to do on Monday before leaving?
(A) Give a presentation
(B) Speak to the secretary
(C) Paint the third floor
(D) Move their equipment
-

89. What is the purpose of this announcement?
(A) To tell about a special offer
(B) To introduce new products
(C) To announce a change in schedule
(D) To thank customers for being a member
90. What is Ms. Willowby's job?
(A) Sports commentator
(B) Interior decorator
(C) Radio announcer
(D) A store manager
91. What can people receive for free as they leave?
(A) Towels
(B) A bicycle
(C) Coupon books
(D) A new membership card
-
92. When is the work scheduled to begin?
(A) Tomorrow
(B) Next week
(C) In three weeks
(D) At the end of the month
93. According to the speaker, what is an advantage of the change?
(A) More efficient communication
(B) Lower service charges
(C) Increased storage facility
(D) Faster software installation
94. What does the speaker advise the employees to do?
(A) Submit a new proposal
(B) Review their messages
(C) Make copies of all their files
(D) Network with colleagues
95. How long will the course run?
(A) Two days
(B) Four days
(C) Five days
(D) Seven days
96. What is the main subject of the course?
(A) Employee education
(B) Leadership training
(C) Journal writing
(D) Magazine editing
97. What does the speaker consider most valuable?
(A) Journal articles
(B) Market research
(C) Classroom discussions
(D) His own data
-
98. What is the purpose of this announcement?
(A) To hold a seminar
(B) To promote a product
(C) To announce a policy change
(D) To introduce a new employee
99. What most likely is the job of the listeners?
(A) Give assistance to customers
(B) Place office supply orders
(C) Attract customers
(D) Build an e-mail system
100. What does the speaker ask the staff to do?
(A) Provide customers with another number
(B) Ask customers to write again
(C) Return customer's e-mails immediately
(D) Forward e-mails to the relevant departments
-



N O T E S T M A T E R I A L
O N T H I S P A G E

Go on to the next page.

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101.** Mrs. Jones left a message to the postal service department so that they could notify ----- when the package arrived.
 (A) her
 (B) herself
 (C) she
 (D) hers
- 102.** Conference delegates arriving from London can go directly to their hotel ----- by train or by bus.
 (A) unless
 (B) both
 (C) either
 (D) without
- 103.** Please be aware that annual ----- of all employee receipts and expenses will be made by the accounting department.
 (A) reviews
 (B) reviewed
 (C) reviewer
 (D) reviewers
- 104.** As of February 10th, all board members will be required to ----- weekly operations meetings in order to increase the efficient transfer of information.
 (A) check
 (B) debate
 (C) attend
 (D) regard
- 105.** Sunlife Electronics is a growing semi-conductor manufacturing company ----- to expand its business into Eastern Europe.
 (A) simple
 (B) frequent
 (C) common
 (D) eager
- 106.** Upon arrival at the conference, all guests were given ----- instructions on how to proceed in the case of an emergency.
 (A) specific
 (B) specifics
 (C) specify
 (D) specifying
- 107.** James Denver's responsibilities include checking the facts ----- Steven Pleet has been assigned the job of typing a draft of their findings.
 (A) also
 (B) than
 (C) moreover
 (D) while
- 108.** The employees were able to network more efficiently as ----- began using the new intranet system.
 (A) themselves
 (B) them
 (C) their
 (D) they

109. Mrs. Drecker has received an ----- to attend the banquet in Vienna at the end of the month.
(A) honor
(B) applause
(C) expression
(D) invitation
110. The Royal Jewel Corp. ----- significant revenue growth due to the up-to-date manufacturing facilities in Southeast Asia.
(A) anticipation
(B) anticipate
(C) anticipates
(D) is anticipated
111. The new exhibit at the Art Academy is expected to ----- tourists to the area as it features the Renaissance works of both local and international artists.
(A) capture
(B) observe
(C) value
(D) attract
112. The technical team has assured us that the new computer system will be ----- functional by the end of the month.
(A) complete
(B) completing
(C) completely
(D) completion
113. All the journals borrowed from the university library archives will be ----- two weeks from the checkout date.
(A) owing
(B) payable
(C) due
(D) mature
114. ----- losing several clients to our main rivals last year, we were still able to remain profitable.
(A) Although
(B) However
(C) Despite
(D) Meantime
115. To take ----- of the full capabilities of the new accounting software, employees should attend instructive training seminars.
(A) service
(B) advantage
(C) merit
(D) improvement
116. Passengers departing from Gate 29 should present the ----- boarding documents when their seat numbers are called.
(A) necessary
(B) necessarily
(C) necessaries
(D) necessariness
117. ----- the order was placed on Friday afternoon, the delivery will be delayed an additional two days.
(A) But
(B) Yet
(C) During
(D) Because
118. Mr. Jones would like to meet with the human resources manager after ----- the candidates.
(A) interview
(B) interviewed
(C) interviewing
(D) interviews

119. The research committee determined that there is a ----- for immediate funding in order to continue the project.
(A) control
(B) center
(C) look
(D) need
120. The quality of the products manufactured by Robson's Electronics has remained ----- consistent since the firm's inauguration 25 years ago.
(A) remarkable
(B) remarkably
(C) remark
(D) remarked
121. The sales manager felt that we should ----- the invitation in person rather than by messenger service.
(A) respond
(B) benefit
(C) commute
(D) deliver
122. Although the president has made some irrational decisions lately, the board feels that he has been reasonably ----- in the past.
(A) cautious
(B) cautiously
(C) cautioning
(D) caution
123. Preferred customers may receive a 10-day trial of the new product ----- no cost.
(A) at
(B) by
(C) over
(D) from
124. The consulting firm will ensure that the ----- of the survey on customer satisfaction will be ready by the end of the week.
(A) chances
(B) results
(C) matters
(D) events
125. As ----- in our video conference yesterday, Mr. Bailey will arrive in New York on Friday, June 16 at 3 p.m.
(A) discuss
(B) discussion
(C) discussing
(D) discussed
126. Petro Chemical Manufacturing will ----- its current name even after the branch is sold to an international buyer.
(A) receive
(B) inquire
(C) grant
(D) retain
127. The board of directors stressed the importance of relationship-building for ----- doing business with its international divisions.
(A) it
(B) anyone
(C) yourself
(D) theirs
128. According to the personnel department, all new employees are ----- to have vacation benefits after their first performance review.
(A) capable
(B) variable
(C) flexible
(D) eligible
129. Payton Realty is known for its highly ----- properties in and around the metropolitan area.
(A) desire
(B) desiring
(C) desirable
(D) desirous
130. Please be cooperative with the tax revenue service as they investigate our company ----- the next few weeks.
(A) across
(B) between
(C) throughout
(D) among

131. Safety ----- must be taken by all construction crew while working on this potentially dangerous project.
(A) precautions
(B) rules
(C) abilities
(D) guidelines
132. If you would like information ----- company policies, please contact Gregory Neworth in General Affairs.
(A) regard
(B) regards
(C) regarding
(D) regarded
133. Jefferson's Furniture Warehouse is a manufacturing company dealing almost -----with pine wood.
(A) exclusively
(B) impulsively
(C) mutually
(D) generously
134. This report contains the listing of the ----- companies and organizations that the company has been in negotiations with over the past year.
(A) distinguishably
(B) distinguishable
(C) distinguished
(D) distinguish
135. Jude Management, Inc. acts ----- a consultant for the company when the board is unable to make concrete decisions.
(A) on
(B) as
(C) by
(D) to
136. A representative will give a presentation this afternoon to respond to any ----- you have about the changes in the employee benefits policy.
(A) components
(B) remittances
(C) agreements
(D) concerns
137. The customer service division has been dealing with numerous ----- regarding the company's latest product, the M-700.
(A) complain
(B) complaining
(C) complainer
(D) complaints
138. ----- uncomfortable it may be, proper protective gear absolutely must be worn by anyone using the equipment.
(A) Almost
(B) Nevertheless
(C) Seldom
(D) However
139. In order for us to ----- Ms. Jones's suitability as an applicant, she was tested on both her linguistic ability and her computer skills.
(A) evaluate
(B) persuade
(C) object
(D) compensate
140. Final decisions with regard to hiring of new employees are subject to ----- by the president.
(A) approve
(B) approvingly
(C) approving
(D) approval

PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following memo.

To: All Employees

There will be a general staff meeting at 4:30 p.m. to discuss the corporate restructuring plan. Please come to the conference room on the second floor at ----- before 4:25 p.m. so that

- 141.** (A) and
(B) yet
(C) either
(D) or

the event can start on time.

Attendance at the meeting is mandatory for ----- employees of Gateway Enterprises.

- 142.** (A) permanent
(B) recent
(C) entire
(D) voluntary

All interns and temporary workers should remain in the office during the meeting. These people ----- to work at the reception area, answer phones and record messages

- 143.** (A) would need
(B) needed
(C) will need
(D) are needed

while the rest of us are preoccupied.

If you have any problems or questions about this, please contact your supervisors. Thank you.

Harry Albright
General Manager

Questions 144-146 refer to the following e-mail.

From: Germaine Platini <platinipeace@nmail.com>
To: Colonnade Inn, Hamilton <inquiry@colonnade.com>
Subject: Hotel Reservation
Date: Tuesday, January 15

Hello,

I recently booked my ----- on the Colonnade Inn website. It was the first time I had

144. (A) acclamation
(B) acceptance
(C) accommodation
(D) accomplishment

used your online system, and I found it surprisingly convenient and simple to use.

However, now I have a problem that I'm not sure how to resolve using the reservation system. My original booking was for a two-night stay, beginning on January 17, but the dates for my upcoming meeting in Hamilton have changed at the last minute. -----, I will not be arriving

145. (A) Consequently
(B) Considerably
(C) Consistently
(D) Conventionally

in Hamilton until the 18th of January, and I will be leaving on the morning of the 20th. Would it be possible for you to amend my booking to fit my new schedule?

Please let me know if there is anything else I need to do to change the booking. You can contact me either by e-mail, or on my cell phone. My number is 080-920-0341. I look forward to ----- back from you at your earliest convenience.

146. (A) hear
(B) hears
(C) heard
(D) hearing

Kind regards.
Germaine Platini

Questions 147-149 refer to the following introduction.

Food.com

About Us

Food.com is a catering service that you can rely on. We have been providing services with businesses and individuals in New York for over 5 years. We provide reasonably priced services for events of all sizes, from private parties ----- weddings and company

147. (A) through
(B) as
(C) after
(D) to

banquets. Whatever your budget is, we can design a menu that will meet your needs. Check out our basic price plans here.

Our chefs are all professionally trained and ----- years of experience in cooking.

148. (A) possess
(B) possession
(C) possessive
(D) possessively

These chefs can use their expertise to cater to almost any taste. Our specialties include traditional American food, a range of authentic ethnic dishes, as well as tasty vegetarian options.

If you want to know more, please read what our previous customers said about our services in the following glowing ----- . We can do it all!

149. (A) registrations
(B) testimonials
(C) intentions
(D) cuisines

Questions 150-152 refer to the following article.

Marlborough City Mayor Blair Haysworth announced yesterday that the annual Marlborough Agriculture Convention would not be ----- place this year. The convention, which has been

- 150.** (A) take
(B) took
(C) taken
(D) taking

held every year for over three decades, is considered to be one of the highlights of the local schedule, so the news comes as a big surprise to most people. Mayor Haysworth explained that the City could not find an ----- venue in which to hold the convention. For the last

- 151.** (A) enthusiastic
(B) attractive
(C) affordable
(D) obscure

three years, the event has been held at the Dudley Center. As the Dudley Center is currently being refurbished, there were no other options that came within the City's budget.

The cancellation of the event is a big blow to the region's farming sector because the convention is an important event which gives farmers the opportunity to -----

- 152.** (A) exchange
(B) appoint
(C) substitute
(D) enclose

information. Tommy Walden, the chairperson of the Marlborough Agricultural Council, was unavailable for comment last night although a spokesperson from the council did express disappointment at the announcement.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following telephone message.

Message for: Martina

Caller: Nancy Steadmarsh

Call received by: Louis

Time of call: 9:10 a.m.

Message: Ms. Steadmarsh from Furniture Plus called to make some changes to her order. She wants to halve the number of cabinets and sofas in her company's last purchase. Apparently sales are down at Furniture Plus this quarter due to the economic slowdown, so they don't need as much inventory in stock as they thought. Because the order will now be much smaller, she says that we shouldn't send the order to their company warehouse in Hamilton. Instead she wants us to deliver it directly to their showroom in Bellamy's Shopping Center. She asked you to call her back to confirm the new arrangements. Her cellphone number is 021-307-2553.

- 153.** What has Furniture Plus decided to do?
- (A) Switch to a different furniture supply firm
 - (B) Cancel the cabinets and sofas in its original purchase
 - (C) Make reductions in the amount of stock being ordered
 - (D) Add some extra items to the initial order

- 154.** Where will the delivery probably be sent to?
- (A) The Furniture Plus warehouse
 - (B) A store in a shopping mall
 - (C) The storage facility in Hamilton
 - (D) A showroom in Martina's office

Questions 155-156 refer to the following information.

Employee number 98765

For Security Purposes:

The identity card is very important and should be held by the employee at all times. Replacement of this card, in the case of loss or theft, will be provided at an additional cost of \$25, which will be deducted from the employee's salary. This identity card uses a four-digit security password, which only the employee to whom it has been assigned should know. This permits the holder to enter the company premises outside of business hours. Moreover, this security control allows the administration to track employees' working hours. Salary payment will be made based on the number of hours your identity card records.

- 155.** Why is it necessary for the holder to have this card?
- (A) To work with the administration
 - (B) To make extensive orders
 - (C) To enter the premises outside of regular hours
 - (D) To tour the facilities
- 156.** What is true about the security system?
- (A) Employees' working hours are recorded.
 - (B) It was devised to prevent product theft.
 - (C) The security card's password is a five-digit number.
 - (D) Employees must return the card after work.

Questions 157-160 refer to the following minutes.

OAKVILLE UNIVERSITY
SEPTEMBER BOARD OF DIRECTORS MINUTES

Present:

Mr. Metcalfe President
Ms. Bolton Dean of Business
Mr. Prout Dean of Humanities
Mr. Gerard Dean of Social Sciences
Mr. Kenneth Dean of Education

Absent:

Mr. Asari, university's Dean of Admissions, due to an international education fair.

Items covered:

1. The minutes of the April 30th meeting were read and accepted.
2. Computers in two labs need to be updated. Mr. Gerard suggested purchasing hard drives from a local computer repair business to save on funds. He will take care of ordering and arranging for delivery.
3. Ms. Kenneth drew up a new teacher's assistant contract. The board agreed to the new version for all teachers' assistants hired for the upcoming academic year.
NOTE: The new contract should reduce the number of complaints made by the assistants.
4. A change to the gymnasium and sports equipment must be considered.
5. The proposed renovations on the library have been approved for construction and completion in the month of September.
6. Next year's budget:
 - (a) Ms. Bolton suggested a 3% raise in tuition fees for the next academic semester. The surplus will be allocated to the library facilities to purchase extra equipment such as photocopiers and materials, updated journals and research materials.
 - (b) A letter was received from the Ministry of Education. Our school has been granted an additional 2.5% of funds from last year's allocation for expansion of the residence halls to accommodate the increased number of international students.

157. What was NOT covered at the meeting?

- (A) Budget
- (B) Purchase of equipment
- (C) Facilities upgrading
- (D) Necessity to hire new staff

158. Who is responsible for upgrading the computers?

- (A) Mr. Asari
- (B) Mr. Gerard
- (C) Mr. Metcalfe
- (D) Ms. Bolton

159. What has the school received from the government?

- (A) New computers
- (B) New teachers' assistants
- (C) An increase in funding
- (D) A new gymnasium

160. Who is responsible for accepting new students?

- (A) Mr. Asari
- (B) Mr. Metcalfe
- (C) Mr. Prout
- (D) Ms. Bolton

Questions 161-163 refer to the following letter.

457 Greenmore Dr.
Saskatoon, SK

February 23rd

Geoffrey Fredericks
3542 Alfred Boulevard
Toronto, ONT

Dear Mr. Fredericks:

We are really sorry to inform you that your claim on house damages dated February 15th has not been approved, following regulations outlined in section D, clause No. 435 of your house insurance policy.

After studying your file and following the inspection our agent Mr. Robert Newhart, performed on your house last January 20th on our premises, he concluded that you were not a victim of an act of vandalism but rather your house was damaged when water from local run-off flooded the basement. This kind of incident is described as "Natural Causes" in section B of your policy on Kinds of Insurance Claims.

I have reviewed your policy, and determined that the type of policy you hold does not cover the damages you have sustained. Unfortunately as a result of these policy restrictions, our insurance firm is unable to fulfill your reimbursement request at this time.

Sincerely,

Jessica Vanderburg
Insurance Agent

161. For whom is this letter intended?

- (A) Jessica Vanderburg
- (B) Mr. Alfredson
- (C) An inspection agent
- (D) A policy holder

162. What is the letter about?

- (A) Insurance claim refusal
- (B) Insurance newly contracted
- (C) Notice of expiration of contract
- (D) Notice of shifts in company policy

163. According to the insurance company, what

- kind of accident did Mr. Fredericks have?
- (A) His property was damaged intentionally.
 - (B) His insurance has expired this month.
 - (C) His house was flooded by rain.
 - (D) His firm canceled insurance policy.

Go on to the next page.

Questions 164-166 refer to the following document.

Patricia Henderson
72 Summit Dr.
Philadelphia
Pennsylvania 56790

EDUCATION:

- 1) **1984-1988:** BA in English at Queen's University, Kingston, ONT.
2) **1988-1991: MA/Ph.D. in English Literature** at UBC, Vancouver, BC.
Thesis: A Comparison Study of the Works of Various Canadian Authors

RESEARCH EXPERIENCE:

Research during my Ph.D in Vancouver from January 1993 to September 1995:

- 1-Margaret Atwood: *Cat's Eye*(1989); *The Robber Bride*(1993); *Alias Grace*(1995)
2-Robertson Davis: *Fifth Business*(1970); *The Lyre of Orpheus*(1988); *The Cunning Man* (1995)

Postdoctoral Position at California State University from October 1995 to October 1998 as a Research Associate in the English Literature Department:

- 1-Researching documents found in castles throughout rural England said to date back to the 16th century
2-Determining the authenticity of the works, as well as discovering complementary works written by the same authors

Visiting Assistant Professor at the English Department of the University of

Wisconsin from January 1999 to April 2000:

Assisted in the teachings of various courses including *Modern Language Literature*, *Critical Theory*, *Interpreting Shakespeare*, and *Renaissance to Modern Day*

164. What kind of document is this?

- (A) A job evaluation
(B) A novel
(C) A resume
(D) An essay on literature

166. Where did Ms. Henderson do her Ph.D?

- (A) University of Wisconsin
(B) UBC, Vancouver
(C) California State University
(D) Queens University, Kingston

165. Where could Ms. Henderson be employed?

- (A) A publishing company
(B) An educational institution
(C) A book club
(D) A movie studio

Questions 167-168 refer to the following travel itinerary.

Travel Itinerary for John White, International Representative for Baltsworth Inc.

- Depart: 10:00 a.m. (local time) from JFK Airport, New York City on Air Italia Flight IT789 - with a stopover at Heathrow International Airport in London, England
Arrive: 12:00 p.m. (local time) Rome, Italy
 - Transportation to hotel: Airport Limousine
 - Lunch: 1:30 p.m., Casa Giovanni in the hotel lobby
 - Conference: begins at 2:00 p.m., "Italian Trade Negotiations post EU membership: What the Euro has done for Italy"
- Tour of local factories:
4:00-5:00 p.m. the Vatican, Diplomatic Relations Office
6:00-7:00 p.m. meeting with Giancarlo Podda regarding partnership initiatives
- Welcoming reception and dinner for international correspondents: 7:30 p.m., Hotel Nardizzi, Guest speaker: Sergio Sacco - Director of Italia Networks Inc.

- 167.** Where will Mr. White have lunch?
- (A) Heathrow International Airport
 - (B) Casa Giovanni
 - (C) The Diplomatic Relations Office
 - (D) Hotel Nardizzi

- 168.** What is scheduled to take place in the Nardizzi?
- (A) A business meeting
 - (B) A welcoming event
 - (C) A visit to the Vatican
 - (D) A personal presentation

Questions 169-171 refer to the following article.

Company Bankruptcies Increase

About 2,500 firms declared themselves insolvent and sought protection from their creditors in the first quarter of this calendar year, up more than 35 percent from a year earlier, analysts at the Jakarta Economic Institute reported Thursday.

The number of corporate bankruptcies is the third largest on record for this period, reflecting significant failures in the performance of small-and mid-size domestic companies. While the drop in the value of the Indonesian rupiah has actually boosted the exports of some large companies, making their production and labor costs more competitive, smaller domestic firms have been hit hard by falling sales and by cheaper imports from China and India, as the economic slump continues.

Economists at the Jakarta Economic Institute, a government think tank affiliated with the Ministry of Finance, predicted that the prime minister would seek release of loan guarantees to smaller companies in order to stem the wave of business failure and to get them through the current credit crunch.

- 169.** What is the main purpose of this article?
- (A) To inform readers about current government policies
 - (B) To report a change in the value of the national currency
 - (C) To provide information on the state of the business economy
 - (D) To give the details of a new loan guarantee program
- 170.** According to the article, why are so many businesses failing?
- (A) Higher priced raw materials
 - (B) Excess domestic competition
 - (C) Declining sales
 - (D) Continued deflation
- 171.** What is the Jakarta Economic Institute?
- (A) A corporate accounting group
 - (B) A private, non-profit think tank
 - (C) A large educational association
 - (D) A government-sponsored research group

Questions 172-173 refer to the following letter.

Plymouth District School Board
925 Ontario St. Detroit, MA

June 3

Mr Peter Wellsley
Fit for You Uniforms
945 Quaker St.
Portland, Oregon

Dear Mr. Wellsley:

Thank you for the information you sent me regarding your complete line of uniforms. The colors and fabrics available will work well with our schools' colors. Also, the new styles and prices seem to be in line with our thoughts and budgets as well.

I would be very interested in meeting with you to see some samples and negotiate a contract. As you might know, our board is one of the largest in the state, and we would like to provide on-line services for our students to order uniforms more efficiently.

Please contact me at (933)452-9184 as soon as possible to arrange a date and time when we can meet to discuss these matters further.

Sincerely,

Lyle Jenkins
Director of Plymouth District School Board

172. Why did Lyle Jenkins send this letter?

- (A) To request a document
- (B) To purchase office supplies
- (C) To follow up on a new deal
- (D) To buy some clothes

173. What is Mr. Wellsley's occupation most probably?

- (A) Student
- (B) Manager of a uniform manufacturing firm
- (C) Manager of a School Board
- (D) A fashion designer

Questions 174-176 refer to the following report.

Coping with Stress

A good diet, a healthy environment, and exercise are the most common things to consider when coping with stress. The recent trend seems to be leaning towards the “well-being,” a healthy option, but what most people don’t realize is that reducing stress is a key component to staying healthy. What can you do? Here are some easy steps towards a healthier life:

1. There are many different diets and weight loss options on the market, but do they work? In essence, many diets or diet pills seem to be a quick fix, but are not beneficial over the long term. Working to regularly eat a more balanced diet is the key to staying fit. Removing unhealthy and harmful foods from one’s diet isn’t easy; it’s a lifestyle choice.

2. Most people receive stress based on economical and social factors. Thus, a healthy work environment can be a key component in reducing one’s stress level. “Work to live, don’t live to work.” Make sure you love what you do, and that your work isn’t just a job. Relationships with friends and family can also be a key cause of stress. Be sure to be open and honest in your relationships in order to reduce unnecessary conflicts and burdens.

3. Most people understand that exercise is important, but very few people know the correct way to exercise for their personality and body type. It is essential to see a personal fitness trainer to develop a work-out routine that works best for you. Exercising excessively or improperly can be just as harmful as the stress you are trying to fight.

Following these basic guidelines will help you overcome the stress associated with daily life. Working hard to eat a balanced diet, maintaining a healthy environment, and staying fit can be three easy ways to living a healthier and longer life. Reducing stress improves the quality of your life.

174. According to this report, what should be done in moderation?

- (A) Building Relationships
- (B) Taking diet pills
- (C) Exercising
- (D) Working hard

176. According to the report, what should one do when dieting?

- (A) Take diet pills
- (B) Keep track of their weight regularly
- (C) Eat a regular balanced diet
- (D) Try many diets simultaneously

175. What are people advised to do to relieve their work-related stress?

- (A) Build many relationships with co-workers
- (B) Reduce unhealthy relationships
- (C) Go on business trips as much as they can
- (D) Enjoy their job

Questions 177-180 refer to the following notice.

Welcome to the new Imperial Banking touchtone telephone system

How to use this service:

- You can check your balance, pre-pay bills or accounts, or transfer funds simply by using our new automated system. There will be no extra expenses charged to your account for the use of this service.
- On the backside of your card there is a number located on the signature panel. The last four digits of this number is your access code. You must input this code at any time you wish to review your account either through our telephone banking system, or on-line.
- To check your account balance, simply dial the 1-800 number listed in the bottom right corner of your card, and press 2. Then follow the instructions for any additional banking needs.
- Enter your account numbers as listed on the front of your card and wait for confirmation. You will then be asked to enter your access code.
- Every time you use this service, you will be notified of your remaining balance and the most recent transactions posted to your account.
- For additional information call customer service at 1-800-425-9572. Outside of North America, please call collect, at 416-857-9413.

- 177.** What information is shown on the back of the card?
- (A) Directions for making a phone call
(B) Your current balance
(C) The account numbers
(D) An access number
- 178.** Under this system, what will the customer be notified of each time?
- (A) The amount remaining in his account
(B) The next transactions
(C) The customer service number
(D) How to place a collect call
- 179.** How much will a customer be charged for using the service?
- (A) No charge
(B) The amount shown on the front of a card
(C) 30 dollars per year
(D) 3% of the remaining balance
- 180.** What best describes Imperial?
- (A) A phone service operator
(B) A financial institution
(C) A long distance calling company
(D) A website designer

Go on to the next page.

Questions 181-185 refer to the following letter and program.



Wombat Publishing, Inc.
265 New Wallaby Way
Perth 9270 NSW
Tel. 956-88-12-66

9th January 2009


Lulu Price
Tinker Creek Hotel
52 Blue Street
Perth

Dear Ms. Price,

This is just a quick note to confirm that I have two tickets for this Friday's performance of Cats at the Perth Arts Center. As I mentioned before, the show starts at 8:00. Our senior sales manager and I will meet you at the entrance at 7:30. The company driver will pick you up at the hotel 7 o'clock. After the show, there will be a company dinner at The Point.

Please contact me if you have any questions about the schedule. I have also enclosed a show program that you might find interesting.

Yours truly,
Maggie Hayward
Sales Director



Cats, a musical comedy about cats

The musical comedy *Cats* is set in London's East End and follows the lives of a family of cats as they try to start their own newspaper. The father cat, Fredrico, has had a lifelong dream of publishing his own newspaper called *the Daily Meow*. Assisted by his lovely wife Tiffany, their daughters Lucinda and Geneveve and their slightly crazy son Pannini, this family of felines sings and jokes their way into everyone's heart.

As you watch the play, you will hear such musical treasures as; "Baby, Don't Eat the Green Salami," "The Marmalade Cat Shuffle," and the unforgettable, "I'm Not Crazy-Just Misunderstood."

Because this is a sold-out performance, all attendees are requested to arrive one hour before the start of the show. Please use the South street entrance, also, we ask that you do not bring any pet dogs or mice to the show, as these animals will excite the actors.

Cats, a furry good time!

- 181.** What is the purpose of this letter?
(A) To make a reservation
(B) To change plans
(C) To cancel a reservation
(D) To confirm plans
- 182.** Where are they going to have a dinner?
(A) At the Blue Street
(B) At the Perth Arts Center
(C) In the hotel lobby
(D) At The Point
- 183.** Where is Ms. Price staying?
(A) At the Tinker Creek Hotel
(B) In London's East End
(C) At Maggie Hayward's home
(D) In a motel
- 184.** Where will Ms. Price and Ms. Hayward meet?
(A) At the North St. entrance
(B) In the theatre
(C) At the South St. entrance
(D) In front of the hotel
- 185.** What is Ms. Price requested NOT to do?
(A) Take her pets into the Arts Center
(B) Have a personal conversation during the show
(C) Arrive an hour before the show starts
(D) Take photographs during the show

Questions 186-190 refer to the following letter and chart.

1709 Seagull Ave
Simpsonville

August 14, 2009

Janice Doppel
843 Cranberry Dr
Simpsonville

Dear Ms. Doppel:

I would like to thank you for your years of continued service. We, at Horizon, appreciate your concerns about cutting the monthly cost of your phone bill. I am sorry for the delayed response. Our offices have moved across town, and there have been some mistakes regarding the mailing address.

In your letter, you asked for counsel regarding the high cost of your phone bill since you began calling clients across the country. Horizon recognizes our customers' varied needs regarding phone services and individual preferences. We want to provide you with the most cost-effective phone service possible. For this purpose, I am enclosing a chart identifying several packages. I feel they may be helpful for you and the costs associated with making particular, frequent calls. Please take a look at the information to decide which plan is the best for your situation. If you have an understanding of how each phone service works, you will be able to better identify the appropriate calling package for your lifestyle.

Here's a tip for saving money on your phone bill! Keep your phone charged! Believe it or not, this habit can save you several dollars each month (depending on frequency of use). Each time you make or receive a call, you are charged an 'initialization fee' of \$0.50. If your battery is not charged enough, your phone may cut off during your conversation and you or your counterpart may be forced to make a second call. If your battery is charged, an additional initialization fee can be avoided.

Please let us know if you have any additional questions.

Sincerely,
Theo Finnigan

Refer to the chart below to understand which phone plan(s) is right for you.
We want to save your money!

EASY LOCAL \$24.95/month

- Call anyone within your area code and up to 2 surrounding area codes, any time at no charge!

STATEWIDE \$29.95/month

- Make phone calls from anywhere to anywhere within your state at anytime at no charge!

REGIONAL PLAN \$39.95/month

- Call all of your friends and family within your region of the country. FREE nights and weekends!

NATIONWIDE PLAN \$46.95/month

- BEST VALUE! Call anywhere in the continental United States! FREE nights and weekends!

*Plan can be adjusted to include Alaska & Hawaii.

**Plans can be changed according to personal phone use. Please contact a service consultant at 1.800.HORIZON to create YOUR plan today!

- 186.** In what business is Horizon involved?
(A) Phone service
(B) Electricity
(C) Cable
(D) Internet
- 187.** In the letter, the word “effective” in paragraph 2, line 4, is closest in meaning to
(A) powerful
(B) operative
(C) efficient
(D) practical
- 188.** What is suggested in order to save on the phone bill?
(A) Use the Nationwide plan
(B) Keep the phone battery full
(C) Pay an additional fee
(D) Phone with a special phone card
- 189.** Which type of calling option is NOT listed in the chart?
(A) Making international calls
(B) Calling people in the same town
(C) Making phone calls in the evenings
(D) Calling people around the country
- 190.** Which plan appears to be the most suitable for Ms. Doppel?
(A) EASY LOCAL
(B) STATEWIDE
(C) REGIONAL PLAN
(D) NATIONWIDE PLAN

Questions 191-195 refer to the following minutes and e-mail.

Board Meeting Minutes
BrandOff Corp.
November 21

Board Members who were present: Seiji Tanaka (CFO), Karen Weisz, Doug Bergen and Laura Houston
Board Members who were absent: Dora Wang

Proceedings: The meeting was called to order by CEO and Chair, Michael Smith.

CEO's report:

- Recommends that employees should not stay in the facilities after 10:00 p.m.

Board agreed.

- The sales manager, Duncan Allensby, recommends that the company take part in the trade show in March to attract those who are looking for distributors.

Seconded and passed by the Board.

CFO's report:

- Recommends that the company start preparations next week for the upcoming yearly financial audit.

- Reviews cash flow statements and balance sheets. Discusses issue of receiving payment in advance from clients.

Other business:

- Bergen talked about plans to restructure the network system.

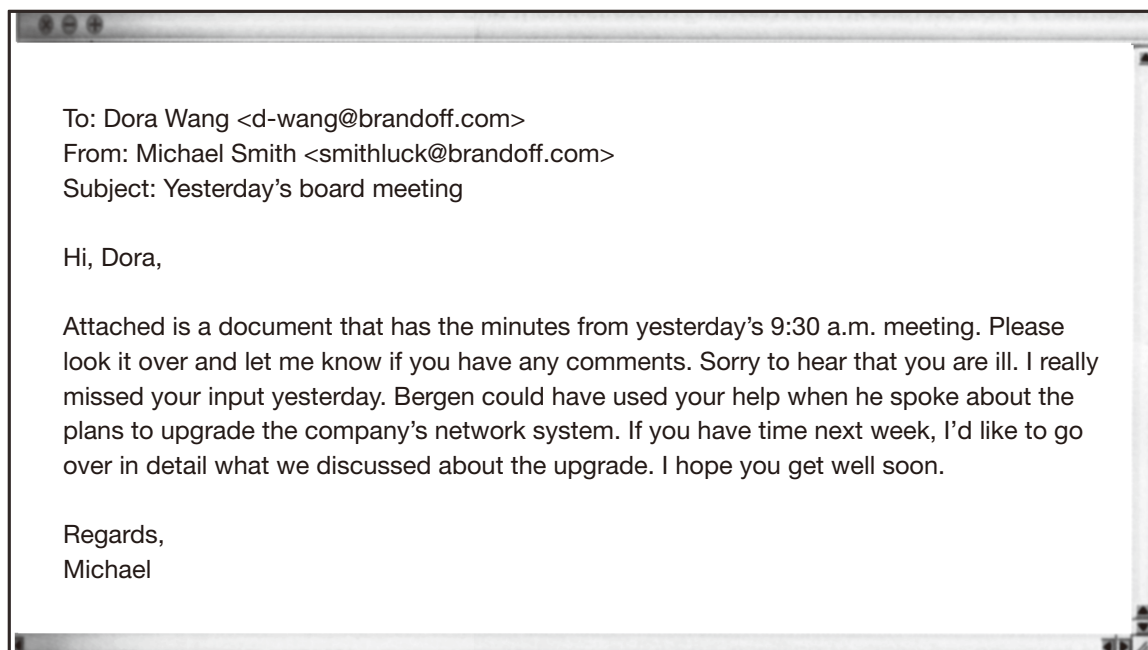
- Weisz announced that she would retire at the end of next year.

Assessment of the Meeting:

- Houston noticed that discussions during the meeting were not focused on the topics.

Meeting finished at 11:30 a.m.

Minutes submitted by Secretary, Rachel Perez.



- 191.** Who started the meeting?
(A) Seiji Tanaka
(B) Dora Wang
(C) Doug Bergen
(D) Michael Smith
- 192.** What did Michael Smith recommend?
(A) The company starts preparing for a financial audit.
(B) The company takes part in a trade show in March.
(C) Employees are not allowed to stay after 10:00 in the office.
(D) Employees are allowed to stay later in the office.
- 193.** What will Karen Weisz do?
(A) Receive advance payment from clients
(B) Restructure the network system
(C) Review cash flow statements
(D) Retire at the end of next year
- 194.** How long did the meeting last for?
(A) Half an hour
(B) About an hour
(C) Two hours
(D) Three hours
- 195.** What would Michael Smith like Dora Wang to do?
(A) Help him upgrade the system
(B) Meet with him to discuss the upgrade
(C) Give his comments to the board
(D) Send his input to Doug Bergen

Questions 196-200 refer to the following advertisement and e-mail.

Benito is Back Again

Benito is opening for business again on the 21st of November. All customers will get 20% off at Benito during our first week back as part of our “Back Again” special!

Having been closed for renovation over the last 3 months, Benito is now better than ever. We’ve expanded the terrace for diners who would rather eat outdoors. The interior has been updated as well, offering a friendly, intimate atmosphere perfect for romantic dinners. We’ve also added a separate room where large groups can dine together.

The one thing that hasn’t changed is our menu - we still provide the best Italian food in town. As always, our menu features old-fashioned, tasty, authentic dishes from all parts of Italy.

For reservation or other inquiries, call 09-878-0021 or send us an e-mail at benitos@bts.com.

From: Janice Peterson <jpeterson@usmail.com>
To: Benito’s <benitos@bts.com>
Subject: Reservation

Hello,

It’s my birthday next week, and I’m planning on holding a small party with my closest friends and family to celebrate. I’ve been a regular customer at Benito for many years, and I think it would make an excellent location for my party.

However, before I make a booking, I have an important inquiry. How many people does your separate room hold? I’m expecting about 20 to 25 people to attend my birthday celebration. Do you think you can accommodate a group of that size? Provided that there is enough space, I’d like to reserve your separate room for November the 23rd. I’ll be in touch with you later to discuss payment options and other issues.

Thanks,
Janice Peterson

- 196.** What is the restaurant celebrating?
(A) Its reopening
(B) Its relocation
(C) Its award
(D) Its anniversary
- 197.** What improvements have been made to Benito?
(A) The restaurant kitchen has been remodeled.
(B) The outdoor seating area has been enlarged.
(C) The dinner menu has been expanded.
(D) Separate rooms have been merged.
- 198.** What is the main purpose of Ms. Peterson's e-mail?
(A) To cancel a booking
(B) To make a query
(C) To confirm a reservation
(D) To appreciate the help
- 199.** What is Ms. Peterson specifically concerned about?
(A) The changes made to the old Benito's menu
(B) The amount of space available on the terrace
(C) The date that the restaurant will reopen
(D) The capacity of the newly built separate room
- 200.** Why might Ms. Peterson pay less than the full price?
(A) She is in a large group that is eligible for a bulk discount.
(B) She is one of Benito's most loyal customers.
(C) She will visit within a week of the reopening.
(D) She is willing to make her payment in advance.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.